



Virtual Event Series: Bedrock of Risk Adjustment September 16-17, 2025

Tuesday, September 16, 2025	
12:00 PM – 12:05 PM	<p>Opening Remarks</p> <p>Donna Malone, CPC, CRC, AAPC Approved Instructor, AHCCA, RAP <i>Director Risk Capture, Population Health Management</i> Mass General Brigham</p>
12:05 PM – 12:55 PM	<p>An Introduction to Risk Adjustment</p> <ul style="list-style-type: none"> • Analyze risk adjustment’s purpose, participants, and best practices • Learn the essential differences in product lines within Risk Adjustment • Uncover the importance CMS and OIG play in Risk Adjustment • Unpack commonly used terms and acronyms associated with risk adjustment <p>Susan Waterman RHIT, CCS, CPC, CRC, <i>Director of Risk Adjustment,</i> Baylor Scott and White Healthcare</p>
12:55 PM – 1:05 PM	Break
1:05 PM – 1:55 PM	<p>Prospective CDI Strategies: Laying the Foundation for Accurate Risk Adjustment</p> <ul style="list-style-type: none"> • Define prospective CDI initiatives and explain how they differ from retrospective strategies in risk adjustment • Understand how pre-visit planning and chart reviews contribute to accurate HCC capture and risk score integrity • Identify practical tools—such as suspecting models, point-of-care prompts, and provider education—that drive effective documentation <p>Ava Johnson, <i>Associate Director, Ambulatory CDQI</i> Mount Sinai Hospital, NYC</p>
1:55 PM – 2:05 PM	Break
2:05 PM – 2:55 PM	V28 in Practice: Lessons Learned from the Transition and Beyond

	<ul style="list-style-type: none"> • Reflect on key lessons learned from the implementation of the V28 model across operations, coding, and care delivery • Identify persistent pain points and successful strategies for adapting systems to the fully blended environment • Explore opportunities for continued improvement in accuracy, documentation, and provider education under V28 <p>April Woolworth, <i>Manager Quality & Risk Adjustment</i> Innovation Care Partners</p>
2:55 PM – 3:05 PM	Break
3:05 PM – 3:55 PM	<p>Strategies for Partnering with Vendors</p> <ul style="list-style-type: none"> • Discover effective methods to vet and select vendors • Evaluate your business needs and determine where a vendor may fit • Gain clarity of methods to manage vendors to create lasting partnerships <p>Amanda Watkins, <i>Director, Coding/ CDI Operations</i> Cityblock</p>
3:55 PM – 4:00 PM	<p>Day One Wrap Up</p> <p>Donna Malone, CPC, CRC, AAPC Approved Instructor, AHCCA, RAP <i>Director Risk Capture, Population Health Management</i> Mass General Brigham</p>

Wednesday, September 17, 2025

12:00 PM – 12:05 PM	<p>Welcome Remarks</p> <p>Donna Malone, CPC, CRC, AAPC Approved Instructor, AHCCA, RAP <i>Director Risk Capture, Population Health Management</i> Mass General Brigham</p>
12:05 PM – 12:55 PM	<p>Understanding Risk Scores</p> <ul style="list-style-type: none"> • Learn and practice how to calculate risk scores • Hone in on methods and models used to adjust for patient risk • Evaluate the factors that contributes to risk scores <p>Dr. Shannon Decker, PhD, MBA, MBA, M.Ed., M.Ed, <i>Founder & CEO</i> VBC One</p>

12:55 PM – 1:05 PM	Break
1:05 PM – 1:55 PM	<p>RADV Audit Preparation for Success</p> <ul style="list-style-type: none"> • Discuss the initial steps for preparing for a RADV audit • Identify essential stakeholders for successful RADV audit preparation • Analyze key factors to monitor in advance of an audit <p>Donna Malone, CPC, CRC, AAPC Approved Instructor, AHCCA, RAP <i>Director Risk Capture, Population Health Management</i> Mass General Brigham</p>
1:55 PM – 2:05 PM	Break
2:05 PM – 2:55 PM	<p>Demystifying Audits</p> <ul style="list-style-type: none"> • Review the basics of what RADV audits are including the differences between commercial and Medicare • Examine the governing changes to RADV process to gain a valuable understanding of regulatory requirements • Assess the RADV Rule and OIG audits to understand their impact on compliance submissions <p>Deb Curry, MBA, RHIA, CCS-P, CRC <i>Risk Adjustment Programs Director</i> Medical Mutual</p>
2:55 PM – 3:05 PM	Break
3:05 PM – 3:55 PM	<p>The Provider’s Role in Risk Adjustment</p> <ul style="list-style-type: none"> • Understand the role of the provider on a successful risk adjustment program • Investigate techniques for effectively building lasting provider trust • Assess provider engagement strategies that will impact your risk adjustment initiatives <p>Eirinn Erny, M.D. <i>VP / Medical Director – Clinical Documentation Excellence</i> Ochsner Health Network</p> <p>Cale Browning, MBA, CPC, CRC <i>AVP – Value-Based Performance Management</i> Ochsner Health Network</p>
3:55 PM – 4:00 PM	Day Two Wrap Up

	<p>Donna Malone, CPC, CRC, AAPC Approved Instructor, AHCCA, RAP <i>Director Risk Capture, Population Health Management</i> Mass General Brigham</p>
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